test confirm

# TestConfirm User Guide Manual

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## **TestConfirm User Guide**

You can use your TestConfirm account to enter donor information and record instant test results. After you have completed an instant test, you may choose to send the instant test sample for laboratory confirmation using your account. You can also order more instant drug testing inventory for multiple locations in your business.

Your TestConfirm account will work with the TestConfirm website or the TestConfirm Mobile App for iOS and Android. The website and the app are connected so everything you do in your account on one will show up in the other. For example, if you upload donors on the website, those donors will also show up on the app.

## **Account Types**

TestConfirm has three different types of accounts that people can use:

- Admin
- Sub-Admin
- Collector

Admin accounts are for top-level account owners. They can access all parts of a company's account.

Sub-Admin accounts are for lower level admins. They have access to most of a company's account and must be added by the main admin account. Collector accounts are for collectors. They have limited access to a company's account and must be added by an admin.

There is also the Lab Confirmation Only section to the admin account. This is a separate section meant to deal with tests that a company does not require a record of. Please see the Lab Confirmation Only section for more information on this section.

## Sign in/Registration

You can register for an account or sign into an existing account at testconfirm.com/corp. To sign into an existing account, enter your login

credentials. If you have created an account on the TestConfirm mobile app, you can use the same credentials to log into your account on the TestConfirm website.

To create an account, click "CREATE AN ACCOUNT" and fill out the required information. You will be able to use these login credentials to log into the TestConfirm mobile app.



Fill in the Testing Session name, select the testing device you're using from the drop down menu, select the reason for the session from the drop down menu and add any special notes to the session in the space provided.

CREATE YOUR A	ACCOUNT	
COMPANY NAME		à
FIRST NAME	LAST NAME	
TITLE	PHONE NUMBER	
COMPANY PHONE 2	COMPANY WEBSITE	
MRO Select MRO choice	÷ <sup>(2)</sup>	
Billing Address:		
STREET 1		
STREET 2		

## Creating Testing Sessions and Adding Donors

You can create a testing session by clicking on the "Create Session" button on the left panel of the home page.

Fill in the Testing Session name, select the testing device you're using from the drop down menu, select the reason for the session from the drop down menu and add any special notes to the session in the space provided.

te	<b>est</b> confirm
Но	me
	Testing Session • Create Session
	No session created yet. Please create session by clicking the green button above.

rm			(2) Your Acc
1 1 1 1	Create Session	×	
	Testing Session Name	_	
	Device		
	Select Device		
	Reason		
	Select a Reason	•	
	Session Note	_	
		2	arch:
		-	
			men
	Save Session	1	
		- 1	
	No donor addeu yet.		

When you create Testing Sessions, they will appear in the left panel. To see the details of any Testing Session, click on the session's box in the left panel and its details will appear in the right panel.

			No donor added vet.						
		Last Name	First Name	Donor's DOB	Specimen	Status			
		entries							
		Show			Search:				
kandom									
Sample testing session on website	Pending	🖾 02/04/2020 Master: Sample Comp.	anv						
ollow Up		🛦 12 Panel DrugConfi	m Urine Test Cup 6124						
Sample testing session on website 2	Pending		/mAMP/MDMA/MTD/0PI/	OXY/PCP/					
		DrugConfirm							
sting Session	• Create Session	Sample testing session	n on website						

Each test you record will be time-stamped by the system, so even though you might name a Testing Session with a date, each of your recorded specimen tests will have their own collection date time-stamped and recorded.

#### **Adding Donors**

You can add donors to a specific Testing Session or add them to your account in general and assign them to a Testing Session later.

To add donors, go to the ADMIN drop down menu at the top of the page and select "Manage Donors."

<b>test</b> confirm	า	LAB CONFIRMA	TION ONLY	ADMIN -		(2) Your	Account *	Englis
				Company Info				
Home				Manage Users				
Testing Session	Create Session	Sample testing session	on website	Manage Donors				
Sample testing session on website Reasonable Suspicion / C.	Pending	DrugConfirm <sup>●</sup> AMP/BAR/BUP/BZ0/C0C, HC ▲ 12 Panel DrugConfiri	/mamp/mdma/ m Urine Test (	Order Devices Order Status Inventory				
Test Session 2 Random	Pending	⊠ 02/04/2020 Master:		Recent Activity				
Testing Session 1 Pre-employment	Penaing	Show 10 ÷ entries		Session History Donor History Specimen History		Search:		
				Lab Confirmation Only				
		Last Name	First Na	Lab Only Collectors	в	Specimen	Status	
				No donor addeo	d yet.			
		Showing 0 to 0 of 0 ent	tries				Drovieure	Novt

You will be taken to a page where you can create an individual donor profile or upload a Comma-Separated Values (.cvs) file with one or multiple donors.

To add an individual donor, fill out their information in the "CREATE DONOR" box including their first name, last name, date of birth, phone number, ID number and email address.

If you do not have a phone number for the person, use 555-555-5555. This is the equivalent of leaving it blank.

Note that a phone number is required to collect consent from the donor in the event their specimen needs to be sent to the lab for more testing. Email can be used as a backup. You can enter one of three employee identification types:

- Employee #
- ID #
- Driver License

Click "Save" and the donor will be added to the list below.

<b>test</b> confirm	LAB CONFIRMATIO	N ONLY ADMIN -	② Your Account ▼ English ▼
Donors Home > Donors			
	CREATE	DONOR	
	FIRST NAME	LAST NAME	
	DATE OF BIRTH 02/05/2020	PHONE	
		Why we ask?	
	ID NUMBER Select ÷	EMAIL	
	✓ Save		
		🛓 Import Donor	

To import a .cvs file with one or multiple donors, click "Import Donor."

You will be taken to an Import Donor Screen. You can select from the drop down menu to import donors to your account without assigning them to a specific Testing Session or you can choose to import them directly into a specific Testing Session you have created.

#### Import Donors

Step #1	
Download the template	
Download Example template CSV tile	
Step #2	
Select Session	
Select One ¢	
Step #3	
Select .CSV file to Import	

Next, you can select a .cvs file to import by clicking "Choose File." The file has to be in an exact format. You can download an example of the exact format by clicking the button that says: "Download Example template CSV file."

The format is as follows:

example

FirstName	LastName	DOB(mm/dd/yyyy)	Gender	Phone	Employee ID	Email
Joe	Doe	12/30/1980	Male	6191112222	A1B2C3D4E5	jdoe@test.com

Click "Submit" and if the employees' information is all in the correct format, they will be added to your account and the employee's line in the table will appear green and the Status will say "Added."

If any entries on the .csv file do not conform to this format, the Status will read "No Added" and the line in the table will appear gray. It will also tell you which entries are invalid.

If an employee already exists in your account, their line will appear red in the table and the Status will read "Exist."

Impor	t Dono	rs					
Status	First Name	Last Name	DOB	Gender	Phone	Employee Id	Email
No Added	Jack	Smith	Invalid DOB format	М	Invalid Phone #	957490	jsmith@sample.com
Exist	Joe	Sample	07/05/1988	М	2048949834	957490	jsample@sample.com
Added	Shirley	Turner	09/07/2001	F	2049872345	574839	sturner@sample.com

I Back to the Import Page

When you are finished uploading a file, you can click the "Back to the Import Page" button at the top. You can then upload another file or navigate away from the Import Page to wherever you need to go next.

#### Adding a Donor to a Specific Testing Session

To add donors to a specific Testing Session, click on the Testing Session you want to add donors to in the left panel of your homepage. At the bottom of the Testing Session information in the right panel, you will see "Add Donor" and "Import Donor" buttons.

If you click "Add Donor," you can select from donors who have already been added to your account. You will see a popup window with a drop down menu of all the donors you have added to your account.

Select a donor from the drop down menu, click "Save" and they will be added to the Testing Session.

firm	Add Donor					Your Account -
on	Select Donor				Ŧ	
e / c_					×Clos	Se
	Pending	Show				Search:
		10	÷			
		entries				
		Last Name	First Name	Donor's DOB	Specimen	Status

If you want to import one or more donors from a .cvs file, click "Import Donor" and you will be taken to the File Upload Page where you can import the .cvs file.

**IMPORTANT:** You should alert donors before you add them and their phone number and/or email address because they will receive a text message or email asking them for consent. This message might look suspicious to them if they are unaware that you've added them to your testing database. All tests must be consented to before they can be sent to a laboratory for confirmation testing if you are using the Testing Sessions option.

#### **Recording Instant Test Results**

Once you have added a donor to a Testing Session, you can perform an instant drug test with this person and record the results.

To record test results for a donor, click the Testing Session in the left panel of the Home page and it will bring up that session's information in the right panel.

Click the purple "Record Result" button in a donor's line on the displayed table.

<b>est</b> confirm		HOME	ACTIVITY ADMIN	•		Your Account •	📕 Eng
ome							
Testing Session	Create Session	MRO 7		Res	ults Available		Total:
MRO 14 Reasonable Suspicion / Cause	Complete	AMP/BAR/BUP/BZO/COC/ET X/SG/NI/GL/CR/FEN	G/K2/mAMP/MDMA/MTD/OPI	/0XY/PCP/THC/TRA/0	Negative	0%	
MRO 13 Pre-employment	Complete	▲ 16 Panel DrugConfirm Ø 05/11/2020	Urine Cup 6164A6		Positive	0% 0%	
MRO 12 Pre-employment	Complete	Master: Chicago Bulls		Lab Se	nt Specimens [0] Total Re	sults Available [0]	
MRO 11 Pre-employment	Pending			🛓 Add Donor 🛃 Impor	Donor		
MRO 7 Reasonable Suspicion / Cause	Pending	Show 10 ¢ entries	Einst Name	Densela DOR	Ontellinen	Search:	
MRO 8 Pre-employment	Pending	Last Name	i inst Marrie	Donor S DOD	operimen	oratus	
MRO 9 Pre-employment	Pending	Thompson	Bobby	01/21/1988		Record Result	
MR0 10	Pending	Snowing 1 to 1 of 1 entries	3			Previous 1	Next

This will open the "Record Result" popup window where you can take a photo of the instant testing kit if you have a webcam on your computer. You can also fill out the instant testing results from the provided table. It has a list of possible drugs to test for and columns indicating Positive, Negative and Inconclusive results, as well as a column for choosing which results you would like sent to a laboratory for confirmation testing.

A collector can ignore any of the drugs that are not applicable to a test. Leaving them blank means they are not entered into the system for that particular test at all.

Record Result				×
Instant Test Picture Take a Picture YES, I have	(you should have a webc e webcam	cam)		
Results Donor Name Harry Brimmen	<b>DOB</b> 10/02,	/1991	<b>Phone</b> 2042938271	
Configuration	○ 🕀 Positive	O Inconclusive (2)		LAB
AMP	۲	0	0	
BAR	0	0	۲	
BUP	0	0	۲	
BZO	0	۲	0	
COC	۲	0	0	

At the bottom of the Record Results popup, the collector can input the testing device's Specimen ID (found on the Chain of Custody form) and choose to send the result to the lab or to put it on hold. Putting a sample on hold is essentially saving it to deal with later. They can also add notes if required.

GL	0	0	0	
CR	0	0	0	
Test Device				
Where is my Specimen I	D#?			
Specimen ID # Option	inal	Repeat Specir	men ID #	
Collector Notes				
			> Send To L	ab 🕞 Hold

**IMPORTANT:** If a collector marks all of the possible drugs as "Negative," (and leaves drugs not applicable to the test blank) this will cause a "Mark as Complete" button to appear at the bottom of the Record Results popup screen. Marking the test as complete means it has been completed and no further action is required.

Test Device Where is my Specimen ID#?	
Specimen ID # Optional	Repeat Specimen ID #
Collector Notes	

#### Sending a Drug Test Result to the Lab

Clicking "Send To Lab" will cause a new section to appear at the bottom of the Record Results page. You can use this new section to register your test.

You will first have to choose if you are sending the original instant testing kit to the laboratory or a new specimen collected from the donor using a new collection device. You will need to fill out the Specimen ID number of the instant testing kit you are sending to the lab or the Specimen ID number of the new collection device you are sending to the lab.

When you click "Send To Lab," you will see a confirmation note at the bottom saying the kit or new collection device has been sent to the laboratory.

REGISTER YOUR TEST Please enter your Specimen ID# located on the barcode seal. Affix barcode seal ove downside of the specimen container.	er lid and
I am sending to the lab (pick one) Original Instant Test Device O Specimen Collected With Other Device Cancel	
	> Send To Lab

**IMPORTANT:** You will need to physically send the instant testing kit or other sample collection device to the laboratory. Please see the section on shipping labels on the Activity page to learn about physically sending the samples to the laboratory.

## **TestConfirm Screens and Tabs**

At the top of the TestConfirm site, you will see either one, two or three tabs depending on what type of account you have, plus the Your Account tab to the right (more on that below). Not including the Your Account tab, the possible tabs you will see are:

- Home
- Activity
- Admin

## HOME

The Home tab will take you to your home page, which contains all your testing sessions in the left hand panel and a detail window in the right hand panel. When you have a testing session chosen in the left hand panel, its details will appear in the right hand panel.

This is the main page where collectors and admins will create and manage Testing Sessions.

<b>st</b> confirm		HO	ME ACTIVITY	ADMIN -		(a) Your Accou	nt 🔹 📕 Er
ne							
MRO 10 Reasonable Suspicion / Cause	Pending	2020 Season					
MRO 6 Pre-employment	Complete	SalivaConfirm AMP/BZ0/C0C/mAMI	P/0PI		Results Availab	le	Total:
MRO 5 Rendom	Complete	▲ 5 Panel SalivaCon	firm with Indicator 253 N	o THC		Negative 30%	
MRO 4 Random	Pending	Master: Chicago Bulls	5			Positive 20%	
MRO 3 Fellow Up	Complete		Lab Sent Specimens [0]   Total Results Av				
MRO 2 Random	Complete	Show 10  entries		Add Donor	🛓 Import Donor	Search:	
MRO 1	Complete	Last Name	First Name	Donor's DOB	Specimen	Status	
Mobile test 2 Rendom	Pending	Abdul	Karim	02/03/1968		D Instant Test Result	0
Mobile Test Reasonable Suspicion / Cause	Complete	Bryant	Kobe	02/02/2020		🚹 Instant Test Result	0
Another one Fre-employment	Pending	Euwing	Patrick	12/31/2000		D Instant Test Result	0
Covid-19 Return To Mork	Pending	Iverson	Allen	02/02/1902		D Instant Test Result	0
2020 Season	Complete	Jackson	Phil	10/10/1880		D Instant Test Result	0
Random		Jonson	Magic	04/04/1969		D Instant Test Result	0

## ACTIVITY

The Activity tab will take you to your Activity screen where you can see all of the recent activity on your account. You can choose how many items you want to show on this page and how you would like the items to be displayed (alphabetical by name or by date issued, for example).

You can do a number of things from this page, like:

- View instant test results by clicking on the "Instant Result" status in a donor's line. (Results will open in a new browser tab.)
- Buy a shipping label by clicking on the "Label" button in a donor's line. (A popup window allows you to buy a label via PayPal or with a credit or debit card.)
- Resend a consent email or text message by clicking the icon under "Resend Consent."
- Edit a donor's information by clicking the icon under "Edit."

From the bottom of this screen, you can also:

- Register a test for lab confirmation only processing
  - (Clicking "Start" will take you to the Lab Confirmation Only screen.)
- Record instant tests

- (Clicking "Start" will take you back to the Home page where you can start or continue a testing session.)
- Search completed tests
  - (Clicking "Search Donor" will take you to the Donor History screen.)

Show 10 ÷ entries Search:							earch:			
Date 🔻	Specimen Number	Donor Name	DOB \$	Donor's Phone	Donor's email	Status	Shippin Label	ng <sub>\$</sub> Tracking <sub>\$</sub> #	Resend Consent	Edit
02/12/2020	CFB000093	Carneyman Nick	08/09/0197	(555) 555- 5555		Pending Donor Consent	🕒 Labe	el	0	ľ
02/10/2020		Rando Randerson	07/09/1977	(204) 292- 6620		🖬 Instant Result			0	ľ
02/10/2020		Joe Sample	09/12/1985	(555) 555- 5555		🖬 Instant Result			0	ľ
02/04/2020		Greg Friday	06/01/1998	(555) 555- 5555		E Instant Result			0	ľ
		Joe Sample	07/09/1988	(555) 555- 5555		E Instant Result			0	ľ
howing 1 to 5	of 5 entries								Previous 1	Next

Both testing activities from Testing Sessions and Laboratory Confirmation Only registrations are shown on the Activity page.

#### ADMIN

The Admin menu is only visible to Admin and Sub-admin user accounts. Collector accounts will not be able to see this tab and the menu items under this tab.

Hovering your cursor over the Admin tab will reveal a drop down menu of items to choose from, including:

- **Company Info:** Where you can change your company's contact, billing information and password.
- **Manage Locations**: Where you can manage the various locations you've added for your business.
- **Manage Users:** Where you can add and edit the users who have access to your company's TestConfirm account.
- **Manage Donors**: Where you can add and manage donors under your Testing Session system.

- **Order Devices:** Where you can order instant testing kits from Confirm BioSciences.
- **Order History:** Where you can see the status of orders you've placed with Confirm BioSciences.
- **Inventory Status**: Where you can check how many instant testing kits you have in stock.
- **Session Settings:** Where you can find and view the history of the Testing Sessions you've conducted in your Testing Session system.
- **Donor History:** Where you can find and view the history of your donors' tests conducted in your Testing Session system.
- **Specimen History:** Where you can find and view the history of your specimens gathered in your Testing Session system.
- Lab Confirmation Only: Where you can register collection kits that do not have any instant screening test results and you can send samples to the laboratory for full laboratory testing with different panel options.
- Lab Only Collectors: Where you can add the collectors that do lab confirmation only specimen collection. Please keep in mind that these are lab only collectors and are not the same collectors who are registered in the Testing Session tab who have their own TestConfirm user account (either as an Admin, Sub-admin or Collector).

## **Admin Menu Functions**

On the Company Info screen, you will see the following tabs:

- Company Info
- Other Contact
- Change Password
- Settings

### **Company Info**

You can change some of your company's info and the info of the person who created the account under the Edit Company Info tab.

testco	onfirm	HOME	ACTIVITY ADMIN -	② Your Account →	English 👻
Edit Profile Home > Edit Profi	le				
- 1	Company Info Other (	Contact Change Password	Settings		
	Company Information		Billing Address		
	COMPANY NAME Tshirts		STREET 10123 Carroll Canyon Rd	SUITE #	
	EMAIL rswystun@gmail.com		CITY San Diego	STATE CA	
	FIRST NAME	LAST NAME	ZIP CODE 92131		
	TITLE CEO	COMPANY PHONE (800) 908-5603	Shipping Address		
	COMPANY PHONE 2	COMPANY WEBSITE confirmbiosciences.com	Same as Billing Address		
			STREET	SUITE #	
			CITY	STATE	

#### **Other Contact**

Company Info Oth	er Contact	Change Password	Settings	
illing Contact			Other Contact	
AME			NAME	
CONTACT TITLE	CO	MPANY PHONE	CONTACT TITLE	COMPANY PHONE
CONTACT EMAIL			CONTACT EMAIL	

You can add a Billing Contact and Other Contact for your account in this tab.

#### **Change Password**

You can change your account's password in this tab.

Company Info	Other Contact	Change Password	Settings
Change Passwor	d		
PASSWORD	CC	NFIRM PASSWORD	
B Save			

#### Settings

You can view and change key account settings in this tab, including viewing all the devices you have registered to your account by clicking "View Devices" (this will open a popup window), turning Inventory Management on and off using the toggle switch and turning Medical Review Officer Reviews on and off using the toggle switch.

Company into	Other Contact Cr	Settings	
Testing	Device List	Inventory Management	MRO
View devices availal contact your accou d	ble under your account or unt manager to add more devices	Turn on or off inventory module to track your inventory levels as you use Testconfirm and order devices	Turn on if you want a Medical Review Officer to review lab results. Fees may apply
Vie	w Devices	On	No

### **Manage Locations**

In this menu item, you will see a list of all the locations you've added. If you have not added any, you can add locations from this screen by clicking "+ New Location."

<b>test</b> confirm	÷	IOME	ACTIVITY	ADMIN -			(	🧿 Your Account 🝷	💶 English 🔻
Manage Locations Home > Manage Locations									
							Sear	rch:	
Location Name	Address		¢	Phone Number	¢.	Action	¢	Tracking Inventor	y ¢
Headquarters	1571 Pennsylvania Ave, Apt 7, Miami Beach, FL 33	139				# Devices		On	
New York Knicks	1220 16th St, Miami Beach, FL 33139			555555555		H Devices 🕜 🔒		On	
Miami Heat	1925 Liberty Ave,, Miami Beach, FL 33139			555555555		III Devices 🕜 🔒		On	
Showing 1 to 3 of 3 entries		ļ	+ New Location	1					

When adding a new location, you can input the address and phone number and the location name and the name of the supervisor in a pop up window that will appear.

Clicking the edit icon allows you to edit a location's information. Clicking the lock icon allows you to enable or disable a location. When a location is enabled, tests can be shipped to that address. When it is disabled, tests cannot be shipped to that address. You can use the "Tracking Inventory" toggle switches and enable or disable inventory tracking at a given location.

These are the locations where you will conduct instant drug testing. They can be job sites or regional headquarters or any other type of location your company has.

#### Device Inventory and Reordering

You can manage your inventory from this page by clicking "Devices" in a location's line. This will open a Device Inventory popup table.

This table shows you:

- Device Names of your inventory (10 Panel SalivaConfirm, for example)
- Device SKUs
- Quantity Available (how many you have at that moment)
- Quantity in Transit (how many are currently being shipped to you)
- Minimum Inventory (the minimum you want to have in stock at any time)
- Reorder Quantity (how many cases you want to reorder at a given time)
- Used in 180 Days (how many you've used in the past 180 days)
- Actions you can take (activate, update, disable)

You can use this table to set a minimum inventory number for a given device. As these devices are used at that location, TestConfirm's inventory tracker will note how many tests are currently available at a given time. (Note that the tests must be registered with TestConfirm when samples have been collected for us to track the inventory.)

When the inventory levels get close to the minimum level, that device's row in the Device Inventory table will turn yellow. When the inventory gets to and falls below the minimum number, the row will turn red.

For example, if you set your minimum inventory for a 10 Panel SalivaConfirm test at 50 and set your reorder quantity at 12, the row will turn yellow when your inventory for that specific test gets near 50 and it will turn red when your inventory for that device falls below the minimum inventory.

You can then manually reorder your set reorder quantity by clicking the green "Re-Order" button at the bottom of the table, which will take you to the manual device ordering page.



#### Manage User

On this page you can create Collector or Sub-admin accounts. These accounts can use your company's main account that you created by signing into it with the sub-account you've created for them.

A Collector account is only able to create sessions, manage sessions and conduct instant tests. They will not have access to the Admin tab and everything within that tab. The owner of the main admin account can give permission to Collector accounts to create sessions by setting the toggle switch in the Create Session column to Yes. If the main admin does not want a collector to be able to create sessions, they can set the toggle switch to No.

A Sub-admin account is able to create sessions, manage sessions, conduct instant tests and has access to the Admin tab and everything under it. Even though they are a type of Admin account, they are a Sub-admin only for their *own section of the account* and not the overall main account.

Owners of the main admin account will be able to give permission to sub-admin accounts to order devices by setting the toggle switch in the Order Devices column to Yes. If the main admin does not want a sub-admin to have permission to order new devices, they can set the toggle to No.

A Collector or Sub-admin will only be able to see test activity that their account has created. If a test has been initiated by another Collector, Sub-admin or the main Admin account, they will not be able to see those tests. Only the main Admin of the account can see all the activity conducted in that company account regardless of which account records the activity.

To add an account, click "+ Add User" and input the necessary information in the popup window, which includes a name, phone number, title and which location they are associated with.

The new user will receive an email notifying them that their account has been created, their login credentials and instructions on how to log in. You can add multiple Collector or Sub-admin accounts.

In the Manage User table, you can choose whether to allow Sub-Admins to order tests (Collectors cannot order tests) and edit or deactivate the accounts by using the edit and deactivate icons.

a <b>ge User</b> > Manage User									
ow <b>10</b> ¢ entries							Searc	h:	
Name ,	Email	Phone 0	Level	Created Date	Location Name	Order Devices	Create Session		
Scottie Pippen	scotty.weinreb+3@gmail.com	1231231231	Admin	04/23/2020	Headquarters	Yes		🗙 Action	🌲 Edit
Steve Kerr	steve@test.com	888888888	Collector	04/28/2020	Headquarters		Yes	🛣 Action	🌲 Edit
Jerry Kraus	jerry@test.com		Collector	04/28/2020	Headquarters		No	🛣 Action	🌲 Edit
Dennis Rodman	dennis@test.com		Admin	04/28/2020	Headquarters	No		👗 Action	🎝 Edit
owing 1 to 4 of 4 entrie	s							hovious 1	hear

#### Manage Donors

In this screen, you can see all the donors that have been uploaded to your account. You can also add donors individually and import donor lists.

You can adjust how many donors you want to see per page, what order you want the donors to be displayed in (by ID number or date, for example) and you can view the status of their testing sessions by clicking on "View," which will show you all the available sessions. Clicking "View Session" will take you to their most recent testing session on the home page.

You can edit a donor's information by clicking "Edit."

By using the Search bar in the upper right corner, you can search for donors by using any of the fields like name, phone number, ID number, etc.

#### **test**confirm

HOME ACTIVITY ADMIN -

🙁 Your Account 🔹 💻 English 👻

Donors Home > Donors						
Show 10 v entries	Copy Excel	PDF				Search:
First Name	Last Name	DOB \$	Email	Phone 🕴	ID Number	♦ Action ♦
Allen	Iverson	02/02/1902		5163824947		Sedit Q View
Andrea	Velazquez	05/08/1975		5163824947		₽ Edit Q View
Bobby	Thompson	01/21/1988		5163824947		Sedit Q View
Charles	Oakley	04/06/1956		8009085603		& Edit Q View
Dennis	Rodman	04/04/1999		5163824947		♪ Edit Q View
Devin	Bhatia	03/01/1988		5163824947		2 Edit Q View
Eduardo	Najera	06/03/1977		8009085603		Sedit Q View
Evan	Fingerman	03/31/1987		5163824947		& Edit Q. View
Karen	Lam	05/08/1990		5163824947		2 Edit Q View
Karim	Abdul	02/03/1968		8009085603		2 Edit Q View

#### **Order Devices**

On this page, you can manually order testing devices.

The first step is to choose the devices and quantity for each type of device.

Next is to choose which location the order is going to; either the headquarters or any of the sub-locations. Sub-admins can only order devices for the locations they are assigned to.

The third step is to calculate the shipping method. If you are a client who has a pre-negotiated shipping cost (typically for partners), you'll see your pre-negotiated UPS ground shipping cost at the top and options for faster shipping below. These faster shipping options (3-day, 2-day and Next day) will be marked as TBD and will require a quote to be made specifically for them.

If you are a client who does not have a pre-negotiated shipping cost with us, you will see prices based on UPS shipping costs.

The final step will be to review your shipping address, your order and all other details and submit your order. You can also write in a special note at the bottom if you like.

elect Devices	Select Devices					
hipping Address	Device Name	Drug Configuration	Quantity		Price	Total
hipping Method	10 Panel SalivaConfirm Saliva Indicator 17104 SalivaConfirm	AMP/BAR/BUP/BZ0/C0C/mAMP/0PI/0XY/PCP/THC	Choose Device Cases 25 units/case	٠	\$20.00	SO
eview & Submit	5 Panel SalivaConfirm with Indicator 253 No THC SalivaConfirm	AMP/BZ0/COC/mAMP/0PI	Choose Device Cases 25 units/case	¢	\$10.00	\$0
	6 Panel SalivaConfirm with Saliva Indicator 264 SalivaConfirm	AMP/BZ0/C0C/mAMP/0PI/THC	Choose Device Cases	٥	\$15.00	SO
					Subtot	al: \$ <b>0</b>

### **Order History**

On this page, you can view the status of your orders. You can choose how many orders you want to see per page and choose the order you want to see them in (based on price or who placed the order, for example). If you want a more detailed view of the order, click the "Detail View" icon in a given order's line and a more detailed view of that order will appear in a popup window. You can easily filter the table by searching for either specific information or searching for the status: Requested, Pending or Delivered.

w 10 ¢ entries Search:										
Order # 🔻	Ship to Location 🕴	Buyer \$	Order Date	Order Total 🕴	Tracking	Status 🕴	Detail Vie			
1066	Headquarters	Owner: Michael Jordan	05/12/2020	\$637.50		Requested	٩			
<b>1</b> 057	Headquarters	Owner: Michael Jordan	05/08/2020	\$1,283.50		Pending	٩			
1056	Headquarters	Owner: Michael Jordan	05/08/2020	\$256.25		Pending	٩			
1051	Headquarters	Owner: Michael Jordan	05/08/2020	\$1,125.00		Requested	٩			
<mark>10</mark> 50	Headquarters	Owner: Michael Jordan	05/08/2020	\$500.00		Requested	٩			
1049	Headquarters	Owner: Michael Jordan	05/08/2020	\$255.00		Pending	<b>Q</b>			
1046	Headquarters	Owner: Michael Jordan	05/07/2020	\$520. <mark>00</mark>	view Tracking Status	Delivered	٩			
1045	Headquarters	Owner: Michael Jordan	05/07/2020	\$1,500.00		Requested	٩			
1044	Headquarters	Owner: Michael Jordan	05/07/2020	\$2,750.00		Requested	٩			
1043	Headquarters	Owner: Michael Jordan	05/07/2020	\$1,000.00		Requested	٩			

#### **Inventory Status**

You can check the status of all the inventory you have on this page. You can choose how many items you want to see at one time and you can choose the order in which you want them to be displayed.

The table at the top will have inventory for your headquarters location and the table below will have inventory for all other locations.

The tables have columns for: Device Name, SKU, Case Size, Quantity Available and Quantity Pending.

Quantity Available represents the quantity you currently have at a given site and Quantity Pending is for orders that have been placed, but have not yet been delivered.

If, for some reason, the Quantity Available in the table is different from the actual quantity you have on hand, you can adjust the number in the column by typing in a new number or using the up and down counter arrows to adjust the number.

The QTY Available columns get updated when results are either "marked as complete" or "sent to lab." If results are placed "on hold," inventory levels will not be reduced on the table.

Device Name		¢	SKU	÷	Case	e Size 🕴		Oty Available	¢	Qty Pending
NicAlert Instant Saliva Nicotine Test			NY-Oral-NicA	lert	2	25		10		o
Single Panel Kratom DrugConfirm Dip Strip			HE-STRIP-K	RA	2	25		10		0
EtG Urine Dip Test Card			HE-Dip-ETG3	500	2	25		0		0
10 Panel SalivaConfirm Saliva Indicator 17104			HE-Oral-17104	4ipr	2	25		200		125
5 Panel SalivaConfirm with Indicator 253 No THC			HE-ORAL-253	3ipr	2	25		38		1075
6 Panel SalivaConfirm with Saliva Indicator 264		HE-ORAL-264ipr			25			99		
6 Panel SalivaConfirm with Saliva Indicator 264	_		HE-ORAL-264	4ipr	2	25		99	A	775
6 Panel SalivaConfirm with Saliva Indicator 264 to 6 of 6 entries pocations: • • entries			HE-ORAL-264	4ipr	2	25		99	Search:	775
6 Panel SalivaConfirm with Saliva Indicator 264 to 6 of 6 entries cocations: o e entries Device Name		SKU	hE-ORAL-264 ¢	4ipr Case Size	\$	Location	0	99 Oty Available	Search:	775 1 Qty Pendi
6 Panel SalivaConfirm with Saliva Indicator 264 to 6 of 6 entries cations: a entries Device Name 6 Panel SalivaConfirm with Saliva Indicator 264	\$	SKU HE-ORAL-264ipr	+E-0RAL-264 ¢	4ipr Case Size 25	\$	Location New York Knicks	\$	99 Oty Available 175	Search:	775 Oty Pendi 75
6 Panel SalivaConfirm with Saliva Indicator 264 to 6 of 6 entries o entries Device Name 6 Panel SalivaConfirm with Saliva Indicator 264 5 Panel SalivaConfirm with Indicator 253 No THC	6	SKU HE-ORAL-264ipr HE-ORAL-253ipr	ф	41pr Case Size 25 25	\$	Es Location New York Knicks New York Knicks	¢	09 Oty Available 175 150	Search:	775 1 Oty Pendi 75 75
6 Panel SalivaConfirm with Saliva Indicator 264 to 6 of 6 entries bocations: e entries Device Name 6 Panel SalivaConfirm with Saliva Indicator 264 5 Panel SalivaConfirm with Indicator 263 No THC 6 Panel SalivaConfirm with Saliva Indicator 264	6	SKU HE-ORAL-264ipr HE-ORAL-253ipr HE-ORAL-264ipr	¢	Case Size           25           25           25           25           25	\$	ES Location New York Knicks New York Knicks Miami Heat	¢	99 Oty Available 175 150 200	Search:	775 0ty Pend 75 75 0

## **Session Settings**

You can view your testing session history on this tab, search for a specific session by keyword or sort it by various criteria depending on how you need to view it.

The status column will show if you still have tests in your session that are pending or if all your tests in that session have been completed. By using the Hide/Show column buttons you can make sessions Visible or Hidden.

There is no way to delete a session after it is created and this is intentional. You may change the visibility of the session to Hidden if you don't want to see that particular session in your Session main page.

now 25 \$ entries					Se	arch:		
Session Name	÷	Registered Date	•	Status 🕴	Number of Donors	¢	Hide/Show	
🖍 Testing Session with Kit		2020-02-10 00:00:00		Pending	3		Hide Visible	
Sample testing session on website		2020-02-04 14:39:11		Pending	0		Hide Visible	
🖉 Test Session 2		2020-01-31 00:00:00		Pending	1		Hide Visible	
🕑 Testing Session 1		2020-01-30 00:00:00		Pending	2		Hide Visible	

## **Donor History**

You can view all your donors on this page and sort them by various criteria. You can also search for donors using any criteria by using keywords or numbers. Once you find the donor you want, you can click the "View" button in order to see their detailed history in the right hand panel.

lease click on the	e icon to see the Histor	y Details	Search			Donor History Detail Donor Name: Nick Carneymar Show 25 Centries	n	Search:		
FirstName	LastName	DOB \$	Phone \$	Donor	View	Session 👌 Specimen 🝦	Reason 🝦	Collector	Results	Dat
Dorothy	DuPont	2000- 01-08	3063293845	475939	Q View	Testing CFB000093 Session with Kit	Other:App testing		© Instant Result	202 02- 00:0
Greg	Friday	1998- 08-08	2049821099	849309	© View	Showing 1 to 1 of 1 entries		Ρ	Previous 1	Next
Greg	Friday	1998- 06-01	555555555555555555555555555555555555555		G View					
Harry	Brimmen	1991-10- 02	2042938271	374962	G View					
loe	Sample	1985- 09-12	55555555555		(G) View					
loe	Sample	1988- 07-05	2048949834	957490	( View					
		1988-			-					

#### **Specimen History**

You can view all the specimens your company has ever collected in this table. You can search for specific specimens using a variety of search criteria and you can choose the number of entries you would like to see on the table at once and in what order you'd like to see them displayed.

Specimens History Home > Specimens Hist	ory					
Specimens List Please click on the icon to Show 25 • entries	see the History Details					Search:
Specimen ID	Collection Date	👻 Donor Name 🕴 Donor ID	Collector Name	\$ Session Name	Results	tracking #
TEST717	05/11/2020 10:50:27	Salvador Franco	Michael Jordan	MRO 14	Donor Consent Pending	
TEST378	05/11/2020 09:05:39	Charles Oakley	Michael Jordan	MR0 12	Donor Consent Pending	
	05/11/2020 09:04:53	Evan Fingerman	Michael Jordan	MRO 12		
TEST738	05/11/2020 08:58:57	Salvador Franco	Michael Jordan	MRO 13	MRO Pending	
TEST377	05/11/2020 08:56:29	Kobe Bryant	Michael Jordan	MRO 12	MRO Pending	
TEST727	05/11/2020 08:44:20	Salvador Franco	Michael Jordan	MRO 12	Donor Consent Pending	
TEST376	05/11/2020 08:08:56	Matt Wade	Michael Jordan	MRO 11	MRO Pending	
TEST737	05/11/2020 07:46:53	Salvador Franco	Michael Jordan	MRO 6	Donor Consent Pending	
	05/11/2020 07:30:27	Wilson Chan	Michael Jordan	MRO 6		
TEST375	05/08/2020 13:59:30	Bobby Thompson	Michael Jordan	MRO 5	MRO Pending	
TEST374	05/08/2020 13:50:22	Evan Fingerman	Michael Jordan	MRO 3	Lab Result Instant Result	
TEST373	05/08/2020 13:46:58	Devin Bhatia	Michael Jordan	MRO 2	MRO Pending	
TEST372	05/08/2020 13:44:22	Andrea Velazquez	Michael Jordan	MRO 2	MRO Pending	
TEST371	05/08/2020 13:16:30	Michelle Wallas	Michael Jordan	MRO 1	MRO Pending	
TEST367	05/08/2020 13:09:21	Karen Lam	Michael Jordan	MRO 1	MRO Pending	
TEST366	05/08/2020 12:03:24	Salvador Franco	Michael Jordan	Mobile Test 2	Lab Result Instant Result	
TEST364	05/08/2020.11:10:31	Salvador Franco	Michael Jordan	Another One	Lab Result Instant Result	
TEST361	05/08/2020 00:00:00	Mro One	Michael Jordan	Mobile Test 2	MRO Pending	

**IMPORTANT:** Your Lab Confirmation Only specimen history DOES NOT appear on this page. This tab, along with Donor and Session History tabs, only have information and activity regarding instant test recording that comes from your Testing Sessions. If you are trying to find a Lab Confirmation Only related specimen ID or test result, you need to use the Activity tab.

#### Lab Confirmation Only

If you don't require a record of all the information about a donor and a test, this menu item will take you through the process of registering a collected sample for laboratory confirmation without having to record the instant test result or any of the donor's information, etc. You can bypass that and simply send the testing kit to a lab by using this item.

This option is generally only used by companies that do not record their instant testing activity. When using this option, you can choose if you want MRO service or not and if you require donor consent or not with each test.

**IMPORTANT:** In the Testing Session-based instant test recording, you do not get to choose if you want to use MRO service or if you need Donor Consent with your testing activity. Your account has one permanent setting (that can be adjusted by your Account Manager) regarding if your tests will get MRO review or not. And when using the Testing Session-based recording all your testing activities require donor consent if a sample is sent to the laboratory for confirmation. So, if you need to perform a test outside of your usual Testing Session activity, for any reason, using the Lab Confirmation Only option is a good way to fulfill those unique requirements.



testco	onfirm	HOME ACTIVITY ADMIN -	② Your Account ▼ English ▼
	CONTINUE Donor Information		
	FIRST NAME	LAST NAME	
	DOB 02/17/2020	CELL PHONE	
		Why we ask?	
	Select Employee ID Type	♦ EMAIL (OPTIONAL)	
	Test Reason	COLLECTION DATE 02/17/2020	
	TRACKING NUMBER	What is this?	
	Choose Test Type		
		Urine Saliva	



COLLECTOR'S NOTE	
MRO	
MRO Select one	\$
<ul> <li>Send Consent Verification to Donor</li> <li>Not Applicable</li> </ul>	
COMPLETE REGISTRATION	

When you have successfully registered a test, you will see a confirmation page.

**IMPORTANT:** The collectors for the Lab Confirmation Only tests must be registered separately from the collectors who are registered for Testing Sessions. Only the collectors who have been registered separately in the Lab Only Collectors portion of your account (see below) will show up in this drop down menu.

## Lab Only Collectors

This is the area where you can input each Lab Only Collector's information and save it. If you need to edit a collector's information, you can do that after they've been entered.

**IMPORTANT:** These collectors are only applicable to use with the Lab Confirmation Only function. They will ONLY SHOW UP in the "Choose Collector" drop down menu when you are registering a test to send to a lab using the Lab Confirmation Only test option of your account (see above). The collectors added here will NOT SHOW UP in the Collector section of your Testing Sessions. Keep in mind that for the Session section, the collector recorded is the person who is logged into their own collector account conducting the testing activity.

testco	onfir	m	HOME	ACTI	VITY ADMIN -			(2) You	ur Account 🝷	English 🕶
	Colle	ctors								
	Full Name:				Email:					
				A						
	Phone:				Collector ID:					
									-	
	Save									
	Show 10	• entries					Search:			
	ID 🗸	Full Name 🔶	Email	*	Phone 🝦	Collector ID	÷	Action	¢	
	18	Jarvis Johnson	JJohnson@collector.com		5555555555	123458		Edit		
	Showing 1 t	to 1 of 1 entries			1		Previous	1	Next	

## Your Account

To the right of the ADMIN drop down menu, you will see the Your Account drop down menu. Under Your Account, you have access to:

## Account Manager

Clicking this will open a popup business card that has your Confirm BioSciences Account Manager's name, email and phone number for quick reference.

## My Location

Clicking this will open a small popup window with your assigned location. The default location for the main Admin account is the shipping address that has been entered for the main Admin account. The location may appear different depending on who has logged into the account. For example, a collector or sub-admin who has signed into the account using their own credentials and who is assigned to a different location will see the location they have been assigned to when viewing the "My Location" popup.

## Help

Clicking this will take you to a page where you can find helpful information about using TestConfirm and send help request messages to Confirm BioSciences. The help requests may take up to 24 hours to receive a response. If you require more immediate help, please contact your Account Manage directly.

## Manual

Clicking this will take you to a guide on how to use the TestConfirm system.

## FAQ

Clicking this will take you to the TestConfirm FAQs on testconfirm.helpsite.com.

## Log Out

Clicking this will log you out of your account.

TCF-20200624